

AMENDMENT TO H.R. 3309, AS AMENDED

OFFERED BY M .

Page 15, after line 13, insert the following (and re-designate subsequent provisions accordingly):

1 “(1) CONSUMER COMPLAINT PROCEDURE.—

2 “(1) IN GENERAL.—In evaluating and proc-
3 essing consumer complaints, the Commission shall
4 present information about such complaints in a pub-
5 licly available, searchable database on its website
6 that—

7 “(A) facilitates easy use by consumers; and

8 “(B) to the extent practicable, is sortable
9 and accessible by—

10 “(i) the date of the filing of the com-
11 plaint;

12 “(ii) the topic of the complaint;

13 “(iii) the party complained of; and

14 “(iv) other elements that the Commis-
15 sion considers in the public interest.

16 “(2) DUPLICATIVE COMPLAINTS.—In the case
17 of multiple complaints arising from the same alleged
18 misconduct, the Commission shall be required to in-

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- 1 include only information concerning one such com-
- 2 plaint in the database described in paragraph (1).

