

Outlook E-mail

From: Shane, Barry
Sent: 10/7/2009 11:13:36 AM
To: Miller, Cindy
Subject: Update

Cindy-

Traveling today to New York innovation conference with several of Brians team. Wanted to get back to you on voicemail you left.

Redacted

Re CA rate filing...I will try to keep you better informed re: key increases. Average increase is 23 percent and is intended to return CA to target profit of 7 percent (vs 5 percent this year). Still have another 1-2 weeks of discussion before we get finalized. Also, this has been a collaborative rate development process with Raj and his team fully engaged and encouraging a higher rate increase (while being aware of the risk associated).

Flight is taking off.

Thx

Barry